**Register: non-conformity *Mail this form to ordermanagement@sonneveld.com***

*\*Required fields*

|  |  |
| --- | --- |
| **Customer:** |  |
| Product: |  | **Logistics data** |
| Product description\*: |  | Delivery date: |  |
| Product code\*: |  | SO-number\*: |  |
| Quantities delivered: |  | Batch number\*: |  |
|  | Best before date: |  |
| **Non-conformity detected** (PICTURES MANDATORY) |
| [ ]  In internal control | [ ]  Customer complaint | [ ]  Health cris alert | [ ]  Other (specify\*):  |
| **Nature of the anomaly:** | **Description of the anomaly\*:** [ ]  \*Enc.: photo, analysis.. |
| [ ]  Foreign body |  |
| [ ]  Colour  |  |
| [ ]  Labelling  |  |
| [ ]  Best before date |  |
| [ ]  Metrology (weight, calibre, nb units…) |  |
| [ ]  Organoleptic (smell, taste, texture aspect…) |  |
| [ ]  Microbiological spoilage |  |
| [ ]  Physical or chemical spoilage (phase separation) |  |
| [ ]  No development |  |
| [ ]  Packaging (damage…) |  |
| [ ]  Other |  |