**Register: non-conformity *Mail this form to ordermanagement@sonneveld.com***

*\*Required fields*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Customer:** |  | | | | |
| Product: |  | | **Logistics data** | | |
| Product description\*: |  | | Delivery date: | |  |
| Product code\*: |  | | SO-number\*: | |  |
| Quantities delivered: |  | | Batch number\*: | |  |
|  | | | Best before date: | |  |
| **Non-conformity detected** (PICTURES MANDATORY) | | | | | |
| In internal control | Customer complaint | Health cris alert | | Other (specify\*): | |
| **Nature of the anomaly:** | | **Description of the anomaly\*:**  \*Enc.: photo, analysis.. | | | |
| Foreign body | |  | | | |
| Colour | |  | | | |
| Labelling | |  | | | |
| Best before date | |  | | | |
| Metrology (weight, calibre, nb units…) | |  | | | |
| Organoleptic (smell, taste, texture aspect…) | |  | | | |
| Microbiological spoilage | |  | | | |
| Physical or chemical spoilage (phase separation) | |  | | | |
| No development | |  | | | |
| Packaging (damage…) | |  | | | |
| Other | |  | | | |